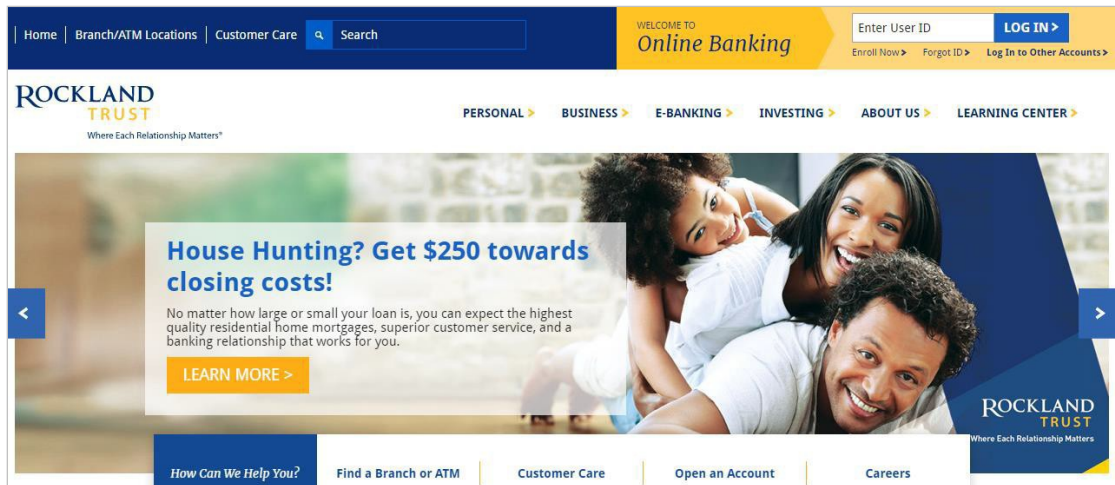


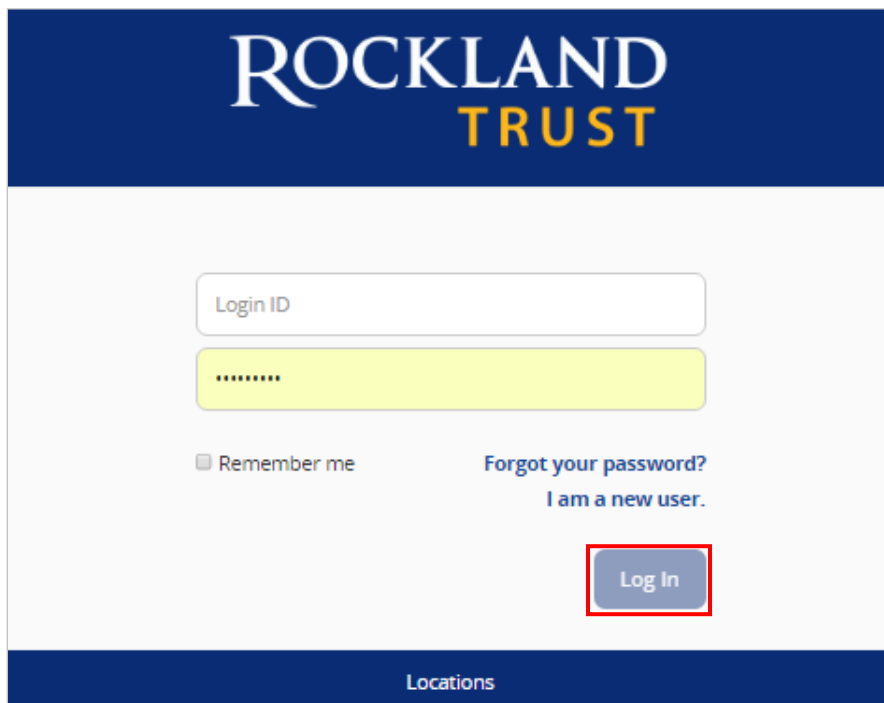
# Login Process & Device Registration

## Login Process

1. Enter your User ID in the box that is located in the top right hand corner of the screen and click on the 'Log In' button.



2. Enter your existing password in the box.
3. Click on the 'Log In' button.



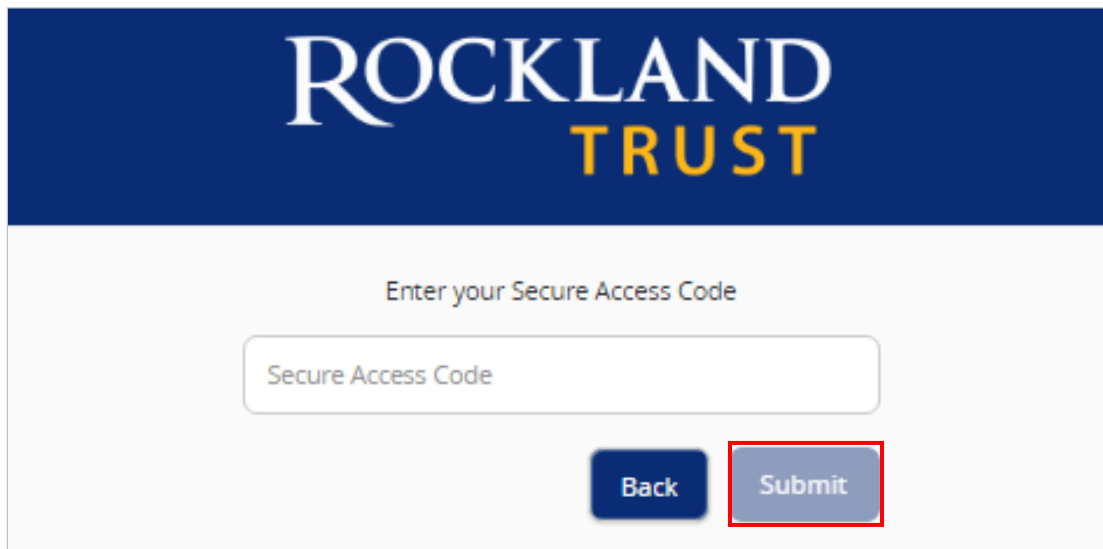
4. Select the location where you would like to have a Secure Access Code delivered.



The screenshot shows the Rockland Trust logo at the top. Below it, the text "Send your Secure Access Code to:" is centered. There are five blue buttons stacked vertically, each with white text:

- I have a Secure Access Code
- SMS : (xxx) xxx - 5531
- SMS : (xxx) xxx - 0718
- Phone to : (xxx) xxx - 3417
- E-mail : xxxxxxpencer@xxxxnking.com

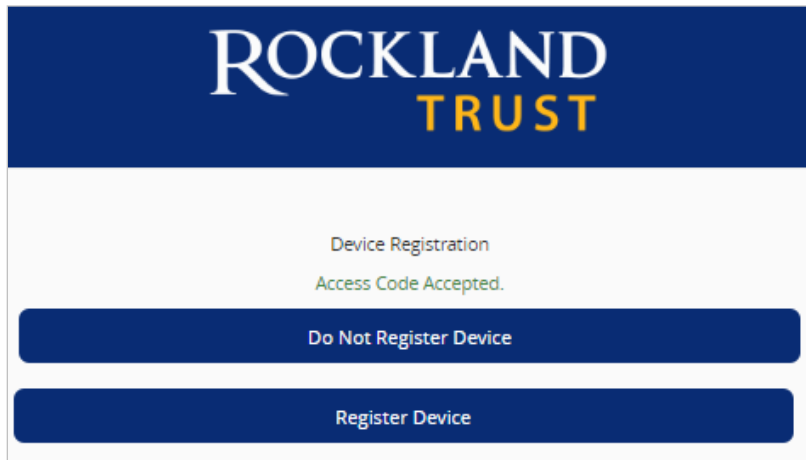
5. Enter the Secure Access Code in the box once it has been received. Note: Secure Access Codes are only valid for 15 minutes.
6. Click the 'Submit' button.



The screenshot shows the Rockland Trust logo at the top. Below it, the text "Enter your Secure Access Code" is centered. There is a white input field with the placeholder text "Secure Access Code". Below the input field are two buttons: a blue "Back" button and a grey "Submit" button. The "Submit" button is highlighted with a red border.

7. Select the appropriate registration option.

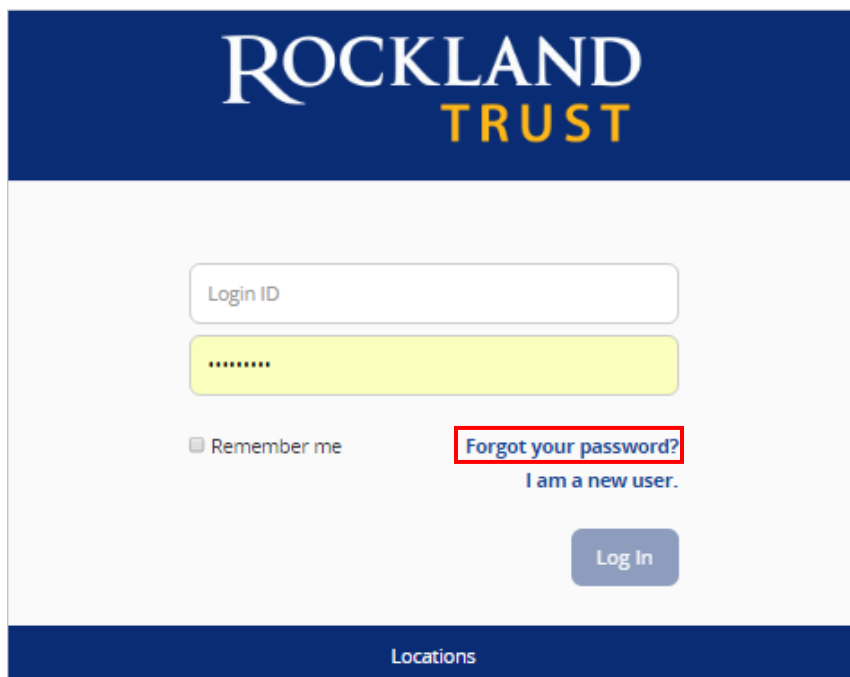
NOTE: Are you at a private computer that you will use regularly to access online banking? If so, you can register your browser for future access. If you are at a public computer, select 'Do Not Register Device' and this computer will not be registered. Note: To register your computer we will place a cookie in your browser. Your PC must be configured to accept 'cookies' from this site. The next time you log on, you will only need to enter your User ID and password.



The image shows the Rockland Trust Device Registration screen. At the top, the Rockland Trust logo is displayed in white and yellow on a dark blue background. Below the logo, the text "Device Registration" and "Access Code Accepted." is shown in a light green font. There are two large, dark blue buttons: "Do Not Register Device" and "Register Device".

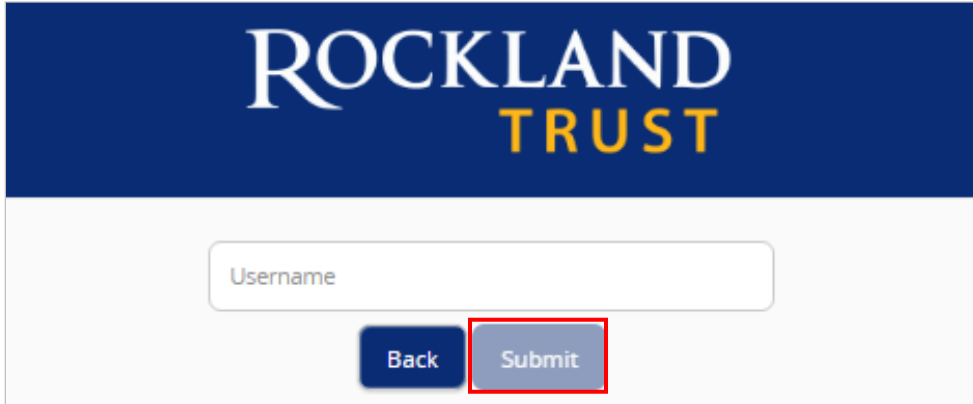
## Forgot your password?

1. Click the 'Forgot your password?' link on the password screen.



The image shows the Rockland Trust Login screen. At the top, the Rockland Trust logo is displayed in white and yellow on a dark blue background. Below the logo, there is a "Login ID" input field and a password input field with a yellow background and a masked password "\*\*\*\*\*". There is a "Remember me" checkbox and a "Forgot your password?" link highlighted with a red box. Below the link is the text "I am a new user." and a "Log In" button. At the bottom, there is a "Locations" link.

2. Enter your Username in the box.
3. Click the 'Submit' button.



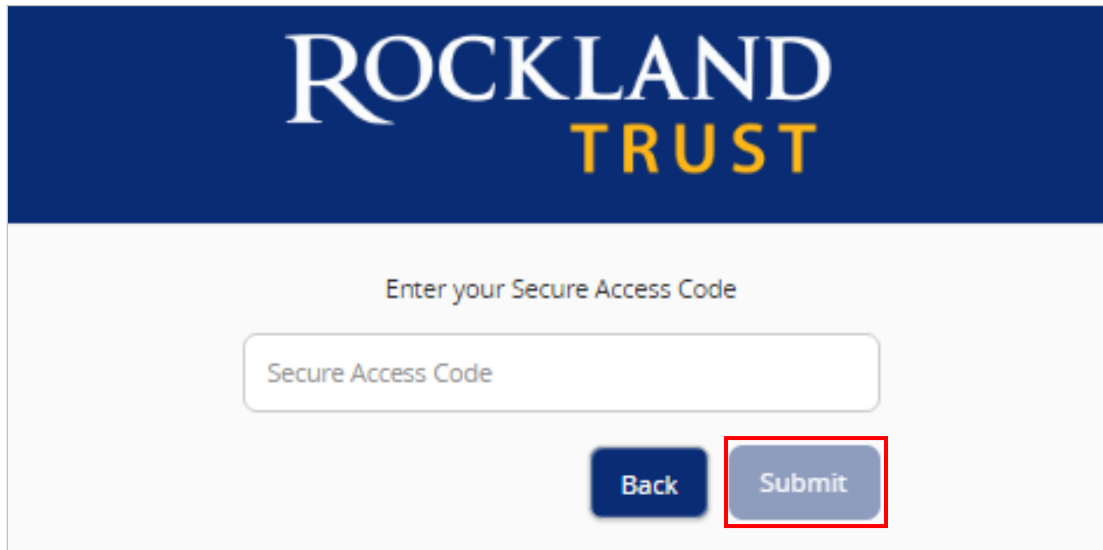
The image shows a login form for Rockland Trust. At the top, the Rockland Trust logo is displayed in white and yellow text on a dark blue background. Below the logo is a white input field labeled "Username". Underneath the input field are two buttons: a dark blue "Back" button and a light blue "Submit" button. The "Submit" button is highlighted with a red rectangular border.

4. Select the location where you would like to have a Secure Access Code delivered.



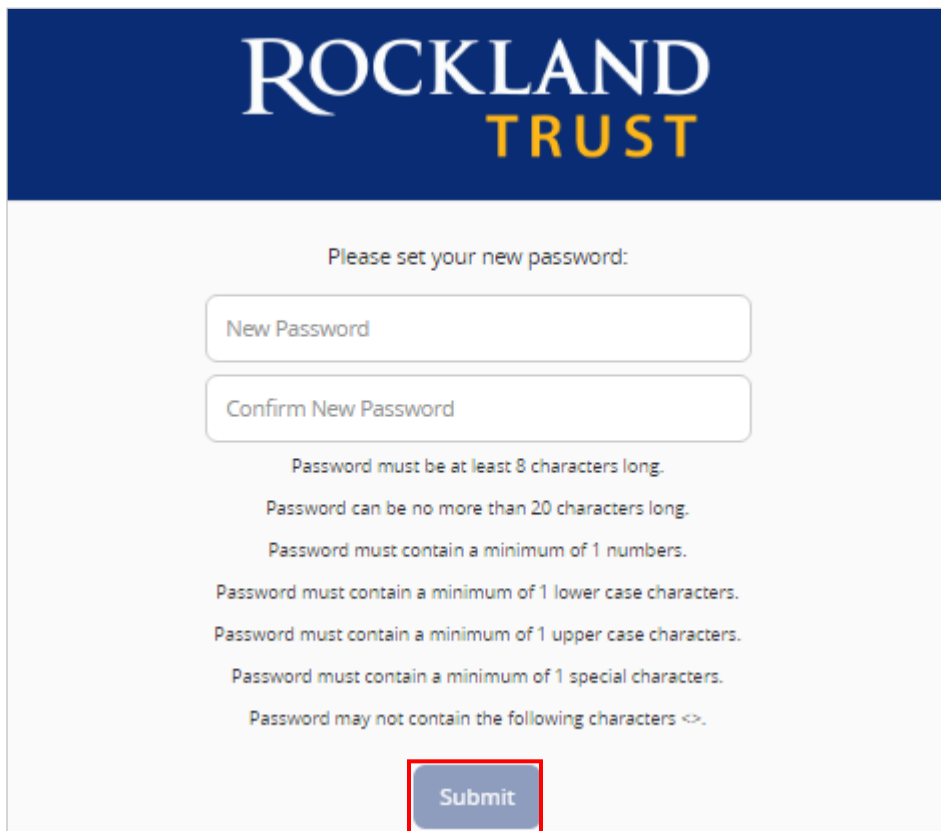
The image shows a screen for selecting the delivery method for a Secure Access Code. At the top, the Rockland Trust logo is displayed in white and yellow text on a dark blue background. Below the logo, the text "Send your Secure Access Code to:" is centered. There are five dark blue buttons stacked vertically, each with white text. The buttons are: "I have a Secure Access Code", "SMS : (xxx) xxx - 5531", "SMS : (xxx) xxx - 0718", "Phone to : (xxx) xxx - 3417", and "E-mail : xxxxxxpencer@xxxxxnking.com".

5. Enter the Secure Access Code in the box once it has been received. Note: Secure Access Codes are only valid for 15 minutes.
6. Click the 'Submit' button.



The screenshot shows the Rockland Trust login interface. At the top, the Rockland Trust logo is displayed in white and yellow text on a dark blue background. Below the logo, the text "Enter your Secure Access Code" is centered. A white input field with a light gray border contains the placeholder text "Secure Access Code". Below the input field, there are two buttons: a dark blue "Back" button and a light blue "Submit" button. The "Submit" button is highlighted with a red rectangular border.

7. Select a new password using the requirements listed.
8. Click the 'Submit' button.



The screenshot shows the Rockland Trust password creation interface. At the top, the Rockland Trust logo is displayed in white and yellow text on a dark blue background. Below the logo, the text "Please set your new password:" is centered. There are two white input fields with light gray borders: "New Password" and "Confirm New Password". Below the input fields, a list of password requirements is displayed in a smaller font:

- Password must be at least 8 characters long.
- Password can be no more than 20 characters long.
- Password must contain a minimum of 1 numbers.
- Password must contain a minimum of 1 lower case characters.
- Password must contain a minimum of 1 upper case characters.
- Password must contain a minimum of 1 special characters.
- Password may not contain the following characters <>.

At the bottom of the form, there is a light blue "Submit" button, which is highlighted with a red rectangular border.

Note: You must be on a registered computer and browser to perform this action. If you are not on a registered computer and browser, please call 508.732.7072.